

## EBU Tournament Review

**Event:** Ranked Masters Pairs **Date:** 28.02.15 **Venue:** Birmingham Airport  
**TD's:** Gordon Rainsford, Robin Barker, Gary Conrad, Phil Green, Martin Lee, John Pyner, Nick Woosnam

**Did you enjoy the event?**

**Very much**  **Yes**  **No**

**In principle how likely are you to enter this event again (assuming same format etc)**

**Definitely would**  **Probably**  **Unlikely**  **Not**

**Reasons for would not:** Would not play at this venue again x 3

**Please mark only the aspect of the event which were 'excellent' and those which 'require improvement'**

Excellent		Improvement
<input type="text" value="23"/>	<b>Venue</b>	<input type="text" value="25"/>
<input type="text" value="33"/>	<b>Playing conditions</b>	<input type="text" value="17"/>
<input type="text" value="34"/>	<b>Schedule</b>	<input type="text" value="20"/>
<input type="text" value="47"/>	<b>Competition format</b>	<input type="text" value="5"/>
<input type="text" value="51"/>	<b>Directors/Organisation</b>	<input type="text" value="6"/>
<input type="text" value="10"/>	<b>Catering/refreshments</b>	<input type="text" value="45"/>
<input type="text" value="41"/>	<b>Pre-congress service</b>	<input type="text" value="6"/>

**Would you have preferred (choose any which apply):**

**Earlier start**  **Earlier finish**  **Longer intervals**

**Later start**  **Later finish**  **Shorter intervals**

**Total Returns**   
**Number of attendees**

### Comments

Buffet shambolic, long queues, not enough catering staff, and badly organised x21  
 Cramped, tables too close together, TD's and players knocking into back of chairs x3  
 Grand Masters section poorly organised - TD mumbled instructions x3  
 Car parking awful - overcrowded x3  
 A dreadful venue x2  
 Hotel and surrounding area have nil to offer x2  
 No B&B's close to venue x1  
 No restaurants within walking distance x1  
 Lighting poor in some areas - light bulbs should have been replaced x2  
 Information on website regarding the schedule difficult to find x2  
 A more central venue would mean that more would attend x2  
 Pre-ordered gluten-free and nothing available x1  
 Had to make several requests to catering manager to obtain gluten free x1  
 TD's were helpful to those with disabilities x1  
 It was noisy in the playing area when other sections were on a break x1  
 Some stop and alert cards were missing x1  
 No coat rail x1  
 Prefer to finish earlier Saturday and have time for meal afterwards x1  
 Much too hot in the playing area x1

Toilet facilities are a long way from the playing area	x1
Pointless interval on Sunday - just play through	x1
Too many matches swung by one freak result - could it not be X-Imped over all sections	x1
Venue could be good if they managed to get the catering right	x1